[Loai: NGHE ĐỀ 12 – PART 3 - 15 CÂU]

[Q]

Part 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

**Questions 1-3 refer to the following conversation**

1-What does the man want to do?

0.Finish a report

0.Meet with a client

0.Place an order

1.Make some photocopies

[Q]

2-What is the problem?

0.A meeting has been canceled.

0.Some equipment is broken.

1.A copier is out of paper.

0.A manager is not available.

[Q]

3-What will the man probably do next?

0.Pack some boxes

1.Get in touch with a coworker

0.Reschedule a presentation

0.Call a repair person

[Q]

**Questions 4-6 refer to the following conversation**

4-What type of business is the woman calling?

0.A bookstore

1.A newspaper

0.A repair shop

0.A furniture factory

[Q]

5-Who is the woman?

1.A business owner

0.A newspaper reporter

0.A receptionist

0.A history teacher

[Q]

6-What problem does the woman mention?

0.An item was not delivered.

0.A product is no longer available.

0.Some streets were closed.

1.Some information was incorrect.

[Q]

**Questions 7-9 refer to the following conversation**

7-What does the man mean when he says "Are you serious?"

0.He believes the woman is correct.

1.He doesn't believe she is correct.

0.He is going to pay by card.

0.He will pay with cash.

[Q]

8-What does the woman want to know?

0.How much room service he ordered

1.She wants to clarify what room he stayed in.

0.She wants to confirm his credit card number.

0.To negotiate a better price

[Q]

9-What does the woman offer to do?

0.Give him his room for free

1.Give him a discount on his next visit

0.Give him free room service

0.Give him a gift certificate

[Q]

**Questions 10-12 refer to the following conversation with three speakers**

10-What are the speakers mainly discussing?

1.A store sign

0.A Web site

0.Some uniforms

0.Some business cards

[Q]

11-What suggestion does the man make?

0.Adding display racks

0.Giving a demonstration

0.Researching some suppliers

1.Advertising a business' hours

[Q]

12-What does Ana offer to do?

0.Lead a training session

0.Greet a client

1.Update a list

0.Revise an announcement

[Q]

**Questions 13-15 refer to the following conversation and package list**

|  |  |
| --- | --- |
|  |  |

13-Where does the woman most likely work?

0.Hardware store

0.Furniture store

0.Home appliance store

1.Electronics store

[Q]

14-Look at the graphic. What is the man missing?

0.Office software

1.8 gigabyte USB stick

0.Wireless keyboard

0.Wireless mouse

[Q]

15-What does the woman offer to do?

1.Have a delivery driver drop it off the next day

0.Send it by post right away

0.Have him come and pick it up

0.Deliver it in person

[Q]

Part 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

**Questions 16-18 refer to the following announcement**

16-When is the new flight scheduled to arrive at its destination?

0.10:00 A.M.

0.1:00 P.M.

0.2:00 P.M.

1.7:00 P.M.

[Q]

17-What is National Airlines offering?

0.A refund for tickets

0.A free trip to Seattle

1.A discount on a future flight

0.An earlier flight to Philadelphia

[Q]

18-Where will the new flight depart from?

1.Gate 3A

0.Gate 7A

0.Gate 10A

0.Gate 12A

[Q]

**Questions 19-21 refer to the following introduction**

19-Where is the event being held?

0.At a theater

0.At a science laboratory

0.At a hotel

1.At a museum

[Q]

20-Who is James Lawry?

1.An architect

0.A scientist

0.A painter

0.A fashion designer

[Q]

21-What will happen next month?

0.Some renovations will be undertaken.

1.A special exhibit will open.

0.The collection will move to a new location.

0.A new director will be hired.

[Q]

**Questions 22-24 refer to the following announcement**

22-Where would the announcement most likely be heard?

1.At a stadium

0.At a sports equipment store

0.At a movie theater

0.At a conference center

[Q]

23-What will be given away tomorrow night?

0.An award for an athlete

1.Shirts for audience members

0.Tickets to a game

0.Maps of the area

[Q]

24-Who paid for the item being given away?

0.An office supply store

0.An athletic team

0.A stadium manager

1.A sporting goods store

[Q]

**Questions 25-27 refer to the following news report**

25-According to the speaker, what is happening today?

1.A new product is being released.

0.The store is closing down.

0.Their staff is all quitting.

0.The company is recording a commercial.

[Q]

26-What does the speaker mean when she says "you'd think they were giving the shoes away"?

0.The store is giving the shoes away.

1.There are a lot of people waiting to buy the product.

0.They ran out of stock.

0.A few people were upset about the product.

[Q]

27-According to the speaker, what is WingTip offering on the first day of sales?

0.10% discount

0.A new pair of headphones

0.Free shoes

1.Special edition shoes

[Q]

**Questions 28-30 refer to the following phone message and order form**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | |  |  | | --- | --- | | **Order form** | | | **Item** | **Quantity** | | Desk | 1 | | Chair | 8 | | File | 3 | |

[Q]

28-Look at the graphic. Which department filled out the order form?

0.Finance

0.IT

1.Public Relations

0.Human Resources

[Q]

29-What does the speaker anticipate may happen?

1.Some departments may go over budget.

0.The warehouse may not have enough supplies.

0.The orders may not arrive on time.

0.The departments may forget some items.

[Q]

30-What does the speaker request of Lima?

0.To fax over the orders

0.To file the papers

0.To arrange a meeting

1.To contact him